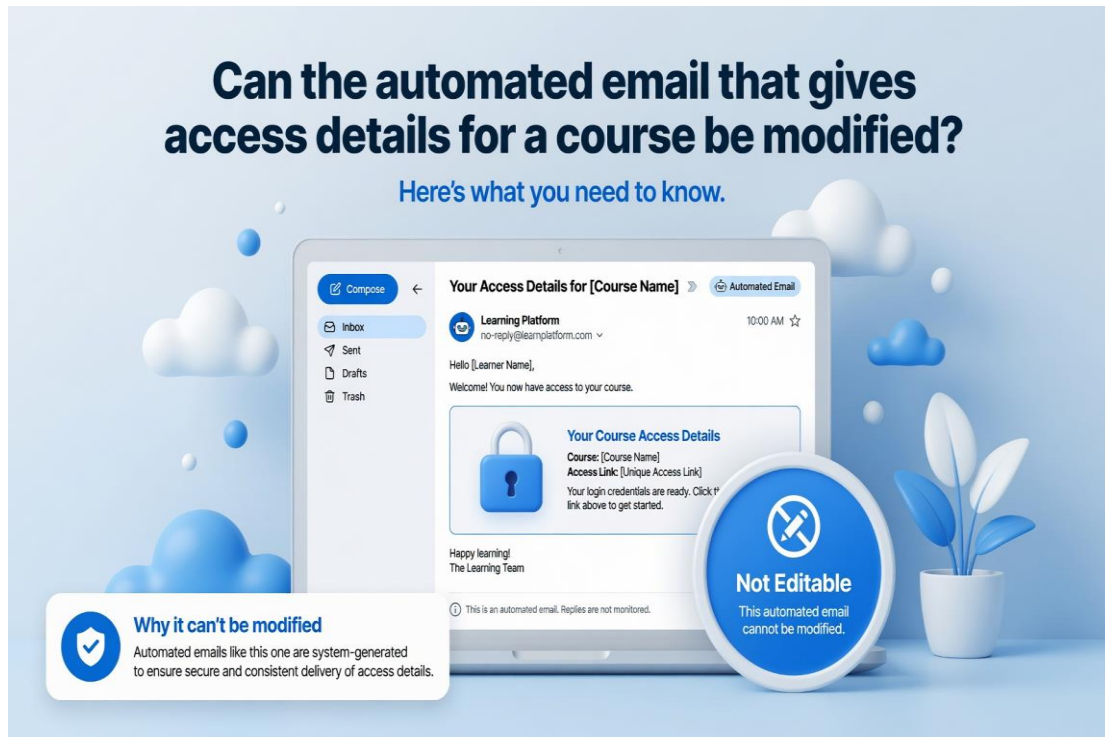


# Can the automated email that gives access details for a course be modified?



Many course creators using [systeme.io](https://systeme.io) ask the same question: is it possible to customize the automatic email that students receive when they get access to a course?

Here is the clear and current answer.

## Short answer

**No, it is currently not possible** to modify or customize the automated email that gives access details for a course on [systeme.io](https://systeme.io).

This limitation applies whether the student was enrolled through a payment page, an opt-in page, or manually.

## When is this email sent?

As soon as a student is enrolled in a course (by any method), [systeme.io](https://systeme.io) automatically sends them an email.

This happens in these situations:

- After a successful purchase on a sales funnel
- After registration on an opt-in page that enrolls them in a course
- When you manually add a student to a course

## What does the email contain?

The automatic email includes:

- A congratulatory message on your behalf
- The student's username (email address)
- A secure link to choose or set their password
- A direct way to access the course

This is the same template used for every student on the platform.

## Why can't it be modified?

At the moment, [systeme.io](https://systeme.io) does not offer an editor for this specific system email. It is a fixed platform template designed to guarantee that every student receives the essential login information safely and consistently.

If you need more branding or a custom message, a common workaround is to send an additional email yourself (using a campaign or automation) right after enrollment, while letting the official access email handle the login credentials.

## Related topics

If you want to control how students receive access in the first place, you can choose between different enrollment methods. See these guides:

- [What are the different methods for giving access to a course?](#)
- [How to manually add students to a course](#)
- [How are the different course access types different?](#)

## Conclusion

The automated access email on [systeme.io](https://systeme.io) cannot be edited at this time. It remains a fixed system message that ensures every student safely receives their login details.

You can still create a great onboarding experience by combining this automatic email with your own follow-up messages and a well-designed course dashboard.

## Related articles

- [What are the different methods for giving access to a course?](#)
- [How to manually add students to a course](#)
- [How are the different course access types different?](#)
- [How to sell an online course](#)

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