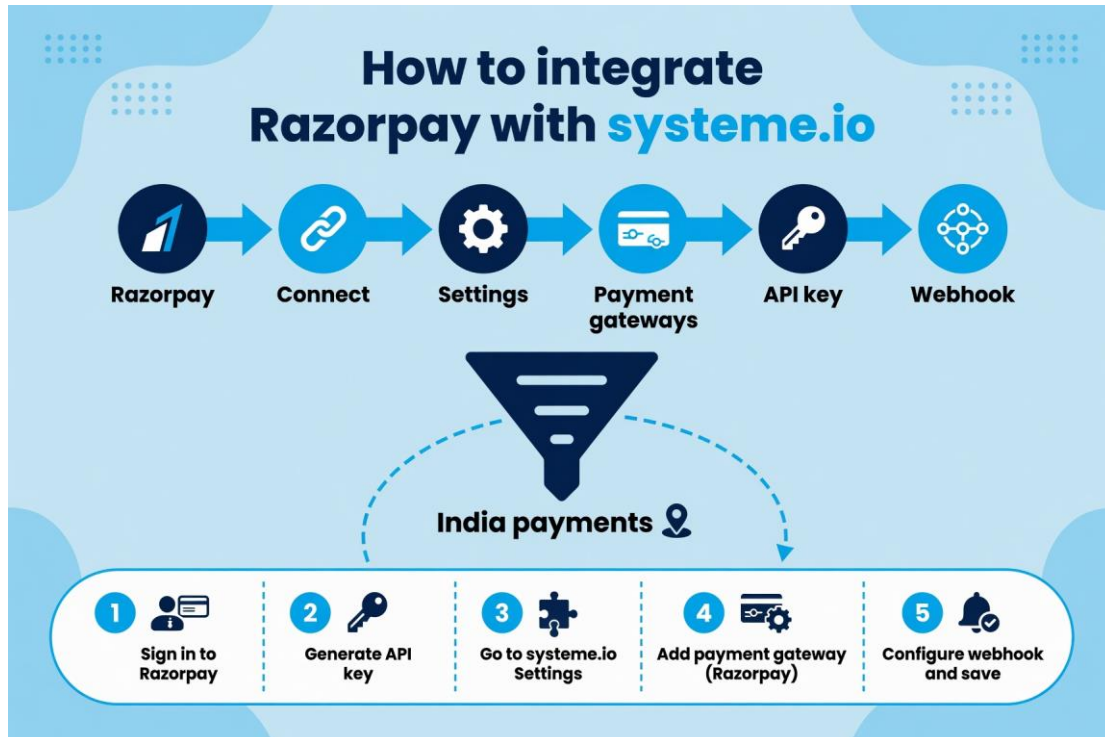


How to Integrate Razorpay with systeme.io



Introduction

Razorpay is a leading payment gateway in India (UPI, cards, netbanking, wallets). On systeme.io, integration is **credential-based**: you paste Razorpay **Key ID** and **Key Secret**, then configure **webhooks** so successful payments sync to CRM, transactions, and product access.

This guide expands [How to integrate Razorpay with systeme.io](#) —distinct from pasting a Razorpay payment link as an external URL (that bypasses native tracking).

What You Need

- A systeme.io account ([plan](#) that supports selling)
- An activated **Razorpay** business account (KYC complete)
- **Live** API keys when you go to production (test keys for sandbox only)
- A sales funnel with order form and INR (or supported) currency alignment

Step 1: Open Razorpay in Payment Gateways

1. Click your **profile picture**
2. **Settings**
3. Left menu: **Payment gateways**
4. Find **Razorpay** → **Connect**

The connect flow opens fields for API credentials and displays **webhook URL** and **webhook secret** you will reuse in Razorpay Dashboard—keep this tab open.

Step 2: Generate and Save API Keys

In Razorpay:

1. Log in to Razorpay Dashboard
2. **Settings** → **Websites & API Keys**
3. Generate / copy **Key ID** and **Key Secret**

Shortcut: <https://dashboard.razorpay.com/app/keys>. Never publish the secret in client-side code or public repos.

Back in systeme.io:

1. Paste **Key ID** and **Key Secret**
2. Click **Save**

Step 3: Configure Razorpay Webhooks

1. From the Razorpay section in systeme.io, **copy webhook URL** and **webhook secret**
2. In Razorpay: **Settings** → **Webhooks** → **Add new webhook**
3. Paste URL and secret in the popup
4. **Tick all required events** (below)—missing events break subscriptions and access
5. Save the webhook in Razorpay

Payment events

- payment.authorized
- payment.failed
- payment.captured

Order events

- order.paid

Invoice events

- invoice.paid
- invoice.expired

Subscription events

- subscription.authenticated, subscription.paused, subscription.resumed
- subscription.activated, subscription.pending, subscription.halted
- subscription.charged, subscription.cancelled, subscription.completed, subscription.updated

Refund events

- refund.processed
- refund.created

Important: Without these events, systeme.io cannot record transactions/subscriptions reliably and customers may not receive resources.

Step 4: Enable Razorpay on the Funnel

1. **Sites** → **Sales funnels** → open your funnel
2. **Funnel settings**
3. Enable **Razorpay** (and any other methods you offer)
4. **Save**

Build or verify the order form ([order form / payment page](#)), attach your offer ([create an offer](#)), and match funnel currency to Razorpay settlement currency.

Test Before Launch

- Use Razorpay **test mode** keys first; complete a test payment
- Confirm contact in CRM, sale in transactions, and course/digital access if applicable
- Switch to **live keys** and live webhook when KYC is approved
- Review invoices ([receive invoices automatically](#))

Troubleshooting

Payment succeeded in Razorpay but not in systeme.io

Re-check webhook URL, secret, and every required event checkbox; resend test webhook from Razorpay if available.

Subscriptions not renewing access

Ensure all **subscription.*** events are enabled.

Wrong mode keys

Test Key ID with live funnel (or reverse) causes silent failures—align modes.

[Contact systeme.io support](#) with Razorpay payment ID and webhook delivery logs.

Frequently Asked Questions

Razorpay vs Stripe on the same funnel?

Often you enable one primary regional gateway; India-first businesses typically lead with Razorpay. Stripe setup: [connect Stripe](#).

Recurring payments?

Yes when webhooks include subscription and invoice events—Razorpay handles recurring charges; systeme.io reacts to webhook payloads.

PayPal for international buyers?

Add [PayPal integration](#) as a second funnel payment method if needed.

Related Resources

- [How to integrate Razorpay with systeme.io](#)
- [How to create an order form/payment page](#)
- [How to receive invoices automatically](#)
- [How to integrate Secure and Pay with systeme.io](#)

[systeme.io](#) — sell in India with native Razorpay checkout on your funnels.

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systeme.io