

How to Offer iDEAL and Bancontact Payments in systeme.io



Introduction

Dutch buyers often pay with **iDEAL**; Belgian buyers use **Bancontact**. On systeme.io, both methods run through **Stripe**—not as separate gateways. Once Stripe is configured correctly, you enable iDEAL and Bancontact per funnel and they appear on your order form alongside cards.

This guide expands [How to offer iDEAL and Bancontact payments in systeme.io](https://systeme.io).

What You Need

- A systeme.io account ([any plan](#) that sells through funnels)
- A **Stripe** account with **iDEAL** and **Bancontact** enabled
- **SEPA Direct Debit** enabled on the same Stripe account
- Stripe **connected** to systeme.io ([connect Stripe](#))
- Offers priced in EUR (typical for NL/BE buyers)

Step 1: Configure Stripe

In systeme.io, iDEAL and Bancontact activation depends entirely on your **Stripe** setup. Confirm all of the following in the Stripe Dashboard:

- **iDEAL** and **Bancontact** are integrated (enabled as payment methods for your account)
- **SEPA Direct Debit** is enabled—required for this flow on systeme.io
- Your Stripe account is **linked** to systeme.io under **Settings** → **Payment gateways**

Stripe may require business verification before local methods go live. Use Stripe's **Payment methods** settings to request or activate iDEAL (Netherlands) and Bancontact (Belgium).

After iDEAL, Bancontact, and SEPA Direct Debit are ready, the options become available in [systeme.io](#) **Funnel settings**—you do not enable them only inside Stripe.

Step 2: Enable iDEAL and Bancontact on the Funnel

1. Open **Sites** → **Sales funnels** → your funnel
2. Open **Funnel settings**
3. Ensure **Stripe** is enabled for this funnel ([activate Stripe or PayPal](#))
4. Check **iDEAL** and **Bancontact**
5. Click **Save**

The methods now show on your **order form** for that funnel. To hide them on a specific funnel, uncheck the boxes in that funnel's settings (each funnel is independent).

Step 3: Mandatory Fields on the Payment Page

Note: For **Bancontact** payments to work properly, **Email** and **First name** fields are **mandatory** on your payment pages.

1. Edit your **order form** step ([create order form](#))
2. Confirm the payment block includes **Email** and **First name**
3. Do not mark those fields as optional
4. Save the page

Use the same discipline for iDEAL—buyers redirect through their bank; contact data must be collected on the form before payment.

What Buyers See

- **iDEAL:** Customer selects iDEAL, chooses their bank, approves in the banking app, returns to your thank you page
- **Bancontact:** Card/app flow familiar to Belgian shoppers; requires valid email and first name on the form
- Successful payments appear in **Sales** → **Transactions** like any Stripe sale

Add [order summary on thank you page](#) for sales thank you steps.

Troubleshooting

iDEAL / Bancontact not in funnel settings

Stripe missing SEPA Direct Debit, or iDEAL/Bancontact not enabled in Stripe—or Stripe not connected to systeme.io.

Options in settings but not on checkout

Funnel checkboxes unchecked; Stripe disabled on this funnel; cache—test in incognito.

Bancontact fails

Missing **Email** or **First name** on the order form.

Only cards show

Offer currency not EUR or Stripe account country does not support the method.

[Contact systeme.io support](#) with funnel URL and a test transaction timestamp.

Frequently Asked Questions

Can I use Mollie instead of Stripe for iDEAL?

This official flow is **Stripe-only** for iDEAL and Bancontact on systeme.io ([Mollie integration](#) is a separate gateway for other setups).

Do I need PayPal too?

Optional; iDEAL/Bancontact are independent checkboxes next to Stripe on funnel settings.

Related Resources

- [How to offer iDEAL and Bancontact payments in systeme.io](#)
- [How to connect your Stripe account to systeme.io](#)
- [How to activate payments by Stripe or PayPal](#)
- [How to create an order form/payment page](#)

[systeme.io](#) — let Dutch and Belgian customers pay the way they prefer.

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