

# How to Authenticate Your Domain Name on Infomaniak

## Introduction

If your domain's DNS is managed at **Infomaniak** (Swiss registrar/host), you authenticate it for [systeme.io](https://systeme.io) email by adding **three CNAME records** and **one TXT (DMARC) record** in the Infomaniak **DNS zone**. Official help article **3942** documents the steps—including Infomaniak's **Source / Target** labels and the **trailing dot** on CNAME targets.

This guide is for **email sending authentication**, not for connecting a sales funnel (that uses article **3944** under Custom Domain).

The image is a screenshot of the Infomaniak DNS zone management interface. It features a title 'How to authenticate your domain name on Infomaniak' in blue and black text. Below the title is a 'DNS zone' panel with a table of records. A dashed arrow points from the 'mail' CNAME record to a 'Hosting DNS zone' label. To the right, a checklist shows 'SPF Configured', 'DKIM Configured', and 'DMARC Configured' with green checkmarks. Next to this is a blue shield icon with a white 'S' and the text 'systeme.io VERIFIED'. At the bottom, a navigation bar contains four buttons: 'DNS zone', 'CNAME & TXT', 'Infomaniak panel', and 'Domain verified'.

| TYPE  | NAME                                  | VALUE               | TTL  |
|-------|---------------------------------------|---------------------|------|
| CNAME | mail                                  | mail.yourdomain.com | 3600 |
| TXT   | @_v=spf1 include:spf.infomaniak.ch... | 3600                |      |

- ✓ SPF Configured
- ✓ DKIM Configured
- ✓ DMARC Configured

systeme.io  
**VERIFIED**

DNS zone CNAME & TXT Infomaniak panel Domain verified

## Prerequisites

- Active [systeme.io](https://systeme.io) account.
- Domain with DNS hosted at **Infomaniak**.
- Access to **Infomaniak Manager**.
- Domain entered in [systeme.io](https://systeme.io) **without www**.
- An **active site** on the domain when required for email auth—see [general domain authentication](#).

## Step 1 — Generate Records in systeme.io

1. Log in to [systeme.io](https://systeme.io).
2. **Settings** → **Emails**.
3. Start **domain authentication**.
4. Enter your domain **without www** → **Save**.
5. Status shows **Pending** until DNS is correct.
6. Refresh if needed → click the **eye** icon for **3 CNAME + 1 TXT**.

Example CNAME pattern (your values differ):

- si942517 → inbound.systeme.io
- systemeio1.\_domainkey → key1.systeme.io
- systemeio2.\_domainkey → key2.systeme.io

## Step 2 — Open Infomaniak DNS Zone

1. Log in to **Infomaniak Manager**.
2. Open your **domain**.
3. Go to **DNS zone** or **DNS records** (sidebar).
4. Click **Add a record** (or equivalent) for each row from systeme.io.

## Step 3 — Add the Three CNAME Records

Repeat for **each** of the three CNAME lines:

1. **Type:** CNAME.
2. **Source:** paste from systeme.io—**prefix only** (e.g. si942517, not si942517.yourdomain.com if Infomaniak appends the zone).
3. **Target:** paste the target from systeme.io and **append a period (.) at the end** (e.g. inbound.systeme.io., key1.systeme.io., key2.systeme.io.). This **trailing dot** is required on Infomaniak per article 3942.
4. Click **Save** / validate.

### Infomaniak field names

Infomaniak uses **Source** (host) and **Target** (points to)—not “Name/Host” and “Value” like some other panels. The logic is the same: short source, full target with trailing dot for CNAMEs.

Expected layout (examples):

- Source: si942517 — Target: inbound.systeme.io.

- Source: systemeio1.\_domainkey — Target: key1.systeme.io.
- Source: systemeio2.\_domainkey — Target: key2.systeme.io.

## Step 4 — Add the TXT (DMARC) Record

1. **Add a record** → **Type: TXT** (Infomaniak may also offer a **DMARC** preset—either works if values match).
2. **Source:** \_dmarc (as shown in systeme.io).
3. **Target:** paste the full DMARC string, e.g. v=DMARC1; p=none; rua=mailto:you@yourdomain.com—replace the placeholder with **your real email**.
4. **Save.**

Keep **only one** \_dmarc record—duplicate DMARC TXT rows break validation.

[How to Add a DMARC Record on Infomaniak](#) (article 3943)

## Step 5 — Verify in systeme.io

1. Wait for DNS propagation (often minutes; up to 48 hours).
2. Return to **Settings** → **Emails** on [systeme.io](#).
3. Confirm **Pending** → **Verified**.
4. Confirm your **sender email address** on the same domain.

## Infomaniak-Specific Notes

- **Trailing dot:** Missing dot on CNAME targets is a common reason records fail on Infomaniak.
- **Mail on Infomaniak:** If you use Infomaniak Mail, keep MX records intact; email-auth CNAMEs are additive for systeme.io sending.
- **Do not confuse records:** Funnel CNAMEs (CloudFront from Custom Domain) differ from email CNAMEs—do not overwrite one with the other.
- **DKIM hostnames:** Paste systemeio1.\_domainkey and systemeio2.\_domainkey exactly in Source—no extra domain suffix if the panel auto-appends.

## Troubleshooting

| Issue           | Likely cause              | Fix                                 |
|-----------------|---------------------------|-------------------------------------|
| Pending forever | No trailing dot on Target | Add . after inbound.systeme.io etc. |
| Record rejected | Full FQDN in Source       | Use prefix only in Source.          |

|                               |                       |                                      |
|-------------------------------|-----------------------|--------------------------------------|
| DMARC fails                   | Two _dmarc entries    | Merge into one TXT/DMARC record.     |
| Site works, mail not verified | Only funnel DNS added | Add Emails panel CNAMEs/TXT.         |
| Typo in target                | Wrong key host        | Re-copy from eye icon in systeme.io. |

## Frequently Asked Questions

### Trailing dot?

Yes on CNAME **Target** values for Infomaniak.

### Source field?

Host prefix only (si942517, systemeio1.\_domainkey).

### Where in Infomaniak?

Domain → DNS zone → Add a record.

### Funnel vs email?

Different systeme.io settings and CNAME targets.

### DMARC?

Source \_dmarc, full policy in Target.

## Related Resources

- [How to Authenticate Your Domain Name for Email Sending](#)
- [How to Connect Your Infomaniak Domain to systeme.io](#)
- [How to Add a DMARC Record on Infomaniak](#)
- [How to Improve Your Email Deliverability](#)

Authenticate at Infomaniak with **Source/Target** and **trailing dots**, then send from [systeme.io](https://systeme.io) with a verified domain.

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